



Service Works Group

People • Performance • Solutions

QFM Software

What's New in QFM 5

Release 164.07.00.11





Version Log

Version #	Summary of Revision	Date	Author
1.0	First Issue	17/04/2013	MR



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Introduction

This document provides details of the new functionality, fixes and improvements included in QFM5 release 164.07.00.11.

SWG is not responsible for user defined reports and should a client upgrade from a non-time zone database to a time zone enabled database it is likely that their user defined reports will be affected as all times and dates will be relative to UTC not local time.

SWG strongly recommends clients review all reports against an upgraded database before relying on the output.

It is the responsibility of the client to ensure any issues are addressed, however Service Works Group may provide consultancy at the standard rates specified in the Customer Order to help the process should this be required by a client.

Please contact your SWG account manager if you need to make use of this service.

New Functionality

The new functionality described in this section is included in QFM5 release 164.07.00.11.

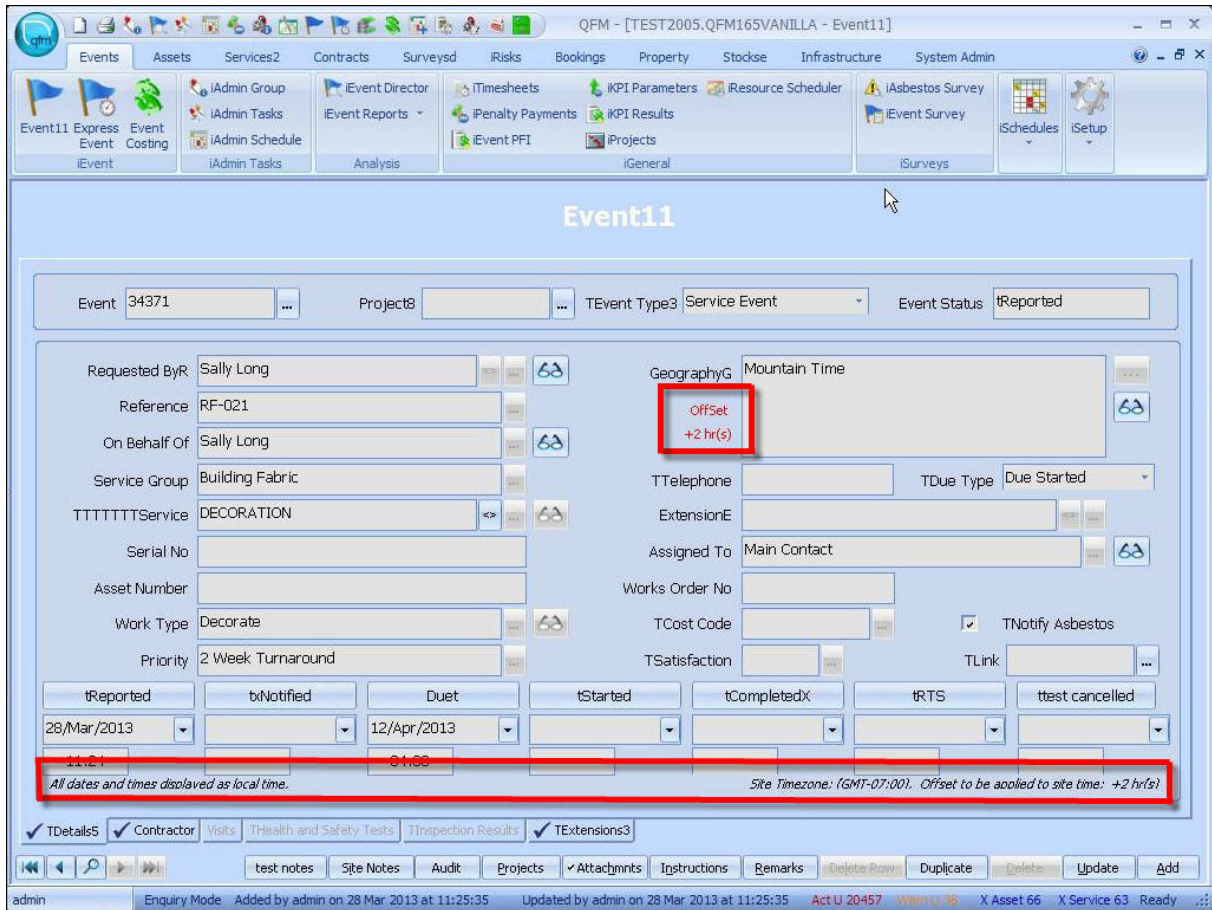
Localisation of QFM

Service Works Group is now able to provide QFM5 software in a local language format, (the current default is English). Localisation applies to every aspect of QFM including data, labels, text, symbols etc. and configuration is achieved via database import scripts.

For more information about QFM5 localisation, please contact your Service Works' account manager.

Time Zone Information

Time zone information is now displayed prominently on the Event screen.



The **Offset** shown next to the Geography field shows any difference between the current site time zone and the local time zone. This message is configured in the Maintain Classes screen (Events\Event\Geography\Display Geography Offset Detail), shown below, where it can be displayed or hidden.

The **Site Timezone** is displayed below the status fields together with any offset between site and local time. This message is configured in the Maintain Classes screen (Events\Event\Geography\Display Geography Timezone Detail), shown below, where it can be displayed or hidden.

The message “All dates and times displayed as local time.” is a fixed display.

itMaintain Classes

Name: Standard
Description: Standard User

Product	Permissions
Events	Full
Product	Permissions
iEvent	Full
iAdmin Tasks	Full
Analysis	Full
iGeneral	Full
iSurveys	Full
iSchedules	Full
iSetup	Full
Product	Permissions
itProperty Viewer	Full
Assets	Full
Services2	Full
Contracts	Full
Surveysd	Full

Section	User Name	Value
Event Project		
Extendable Status Due Date/Time		
External		
External Costs		
External Costs Exclude		
External Performance		
Find		
General		
General 2		
Geography		
Display Geography Offset detail		Yes
Display Geography Timezone detail		Yes
From On Behalf Of		On
From Reported By		On

- Contains Settings
 (Value) - Default Value
 (Value) - Global Value

admin Update Mode Added by qfm on 23 Sep 2003 at 11:20:03 Updated by qfm on 23 Sep 2003 at 11:22:40 Act U 21063 Warn U 41 X Asset 67 X Service 63 Ready



Defects Fixed

This section includes the key fixes and improvements included in QFM5 release 164.07.00.11. Items are annotated with the request number that initiated the modifications.

Miscellaneous

- QFMD-4069 Geography Search window labels are now language configurable.
- QFMD-9701 Lookup value screen column labels are now language configurable.
- QFMD-10007 On the Ribbon Bar, the Assets\Setup\Characteristics options are now correctly labelled 1-4.
- QFMD-10175 On the Ribbon Bar, the Asbestos Survey and Event Survey icons now have different labels.
- QFMD-10236 The 'Apply' control button is now removed from various Lookup windows where it was not required.

Events

Event

Event

- QFMD-9717 'Reported By' Lookup full list search window labels are now language configurable.
- QFMD-9888 'Event' field Lookup window control buttons are now language configurable.
- QFMD-10171 In the Event Search window, a Run-time error no longer occurs when selecting 'Event Type' as criteria.
- QFMD-10176 The Event lookup window column values are now displayed in the appropriate system language selected.
- QFMD-10177 The checkbox label in the Site Notes window is now correctly visible.
- QFMD-10178 Event search criteria lists no longer include duplicate entries.
- QFMD-10179 Contractor tab - selecting the 'Contractor' field details button no longer causes an error.
- QFMD-10180 Run-time error no longer occurs when selecting 'Equipment Group' as criteria for an event search.
- QFMD-10189 The 'Event Type' list is now limited to Asset, Service, Risk and Survey.
- QFMD-10190 Asset Events are now correctly saved without a validation message.
- QFMD-10191 Text is now displayed correctly in the 'Assigned To' field Lookup window.
- QFMD-10194 Contractor tab - selecting the 'Contractor' field details button no longer causes an error.



- QFMD-10199 The 'Link' button label now correctly matches the grid label.
- QFMD-10202 Errors no longer occur when duplicating events.
- QFMD-10212 Visits tab - all fields are now language configurable.
- QFMD-10232 Errors no longer occur when selecting a Work Type which automatically assigns a Priority.
- QFMD-10240 Event Worksheet - all label text is now correctly language configurable.
- QFMD-10246 Scheduled Service Events can now be successfully duplicated.
- QFMD-10252 When selecting a Service Work Type the correct linked Priority is now automatically populated, including any Priorities that are specific to the geography being used.
- QFMD-10268 Moving between the Event and Event Costing screens no longer causes QFM errors.
- QFMD-10275 The 'Paged Results' label via the 'Event' field Lookup is no longer truncated.
- QFMD-10276 Lookup list values are now correctly displayed in the system language selected.
- QFMD-10281 Event Search - errors no longer occur when selecting search criteria containing an apostrophe.
- QFMD-10282 Event/Asset Search - the printed report header details are now language translated, as appropriate.
- QFMD-10283 For event worksheets attached to event notification emails, the worksheet file name is now language translated, as appropriate.
- QFMD-10287 A Run-time error no longer occurs when selecting the project list via the 'Projects' control button.
- QFMD-10291 Asset Event - the 'Allocation' field no longer overlaps adjacent fields.
- QFMD-10431 The Reported date for events generated from Service Schedules is now correct, including the correct processing of public holidays.

Event Costing

- QFMD-10163 All field labels are now correctly visible.

Analysis

Event Director

- QFMD-10170 Labels in the Save Template window and the 'Refresh' drop-down list are now fully visible.
- QFMD-10174 Column labels no longer change to a different language after changes are made to a layout view.
- QFMD-10280 When attempting to save a new layout or amend an existing layout, the layout is now correctly retained when the name includes an apostrophe.
- QFMD-10430 Date/Time field values are now consistent between Event and Event Director screens.



QFMD-10470 The 'Action Count Down' column now displays correct values.

QFMD-10532 Events with escalations are now correctly shown in Event Director, when the Maintain Classes setting 'Show All Events' (Events/Analysis/Event Director/Defaults) is set to 'On' for all classes

Event Reports

Events Graphical Report

QFMD-10254 The Chart View '2-D' label is now shown correctly.

Event History Report

QFMD-9884 'Print' control button is now language configurable.

Monthly Contractor Reports

QFMD-10253 Run-time errors no longer occur when 'Event Status' is selected as Search Criteria.

Monthly Contractor Hours Report

QFMD-9662 The 'Event Criteria' drop-down list values are now language configurable.

QFMD-10256 The 'Date From' and 'Date To' field labels are now language configurable.

Cost Billing Reports

QFMD-9927 When selecting criteria, the values lookup window labels are now language configurable.

QFMD-10183 Run-time error no longer occurs when adding report criteria.

General

KPI Results

QFMD-10182 Run-time error no longer occurs when adding a new record.

Setup

QFMD-9689 All screens - Remarks (Rem) column label is now language configurable.

Reasons

QFMD-9899 Run-time error no longer occurs after loading the screen.

Priority Details

QFMD-9793 Details tab - Prefix labels are now correctly displayed for 'Period' and 'Warning' columns and the 'Add...' buttons are now displayed.

QFMD-10270 All screen labels are now correctly language configurable.



Event Lookup Values

QFMD-10276 The Lookup list is now correctly shown in the language in use for the system.

Assets

General

Assets

QFMD-10169 All labels are now correctly visible in the Print Report window.

Asset PM Schedule

QFMD-9940 Screen report labels are now present and correct.

Asset Event History

QFMD-10292 The 'Type' drop-down field values are now language configurable.

Model

Model Health and Safety

QFMD-10005 Error messages are now language configurable.

QFMD-10006 Errors no longer occur when selecting 'Cancel' after adding rows.

Setup

QFMD-9716 All screens - Remarks (Rem) column label is now language configurable.

Asset Group

QFMD-10206 When adding a new Asset Group the 'Inventory' field lookup button now correctly offers an asset list.

QFMD-10265 Run-time errors no longer occur whilst attempting to add an inventory.

QFMD-10484 'QFM Error 94' no longer occurs when attempting to load the Asset Group screen.

Equipment Group

QFMD-9790 Screen report labels are now language configurable.

Services

QFMD-9894 Services screen report labels are now language configurable.



Quality Inspections

Quality Inspection Reports

QFMD-10288 The 'Report Criteria' drop-down field values are now present.

Setup

Service

QFMD-10169 All labels are now correctly visible in the Print Report window.

Service Group

QFMD-9936 Selecting a range for the screen report no longer causes an error.

Contracts

General

Contract

QFMD-10274 Jobs tab - the 'Add...' label now translates correctly, as appropriate.

Contract Asset

QFMD-10197 Run-time error is no longer displayed when selecting the 'Asset' field lookup whilst adding a new asset.

Contractor

QFMD-10059 When creating a contractor record which includes an ampersand "&", this no longer appears as "&&" when selecting the contractor in the Operative screen.

Setup

Contractor Rate

QFMD-9703 Screen report labels are now language configurable.

Operative Rate

QFMD-9703 Screen report labels are now language configurable.

Cover Code

QFMD-9703 Screen report labels are now language configurable.



Bookings

General

Accommodation Planner

QFMD-9754 Advanced Search field, criteria and data fields are all language configurable.

QFMD-10230 Invoice report field labels are now language configurable.

Reporting

Room Booking Reports

QFMD-4128 All report labels are now language configurable.

QFMD-10216 Run-time error no longer occurs when the QFM application is closed, from this screen.

QFMD-10278 Run-time error is no longer displayed when loading the History Report.

Room Booking Graphical Reports

QFMD-4083 The 'Chart Type' and 'Bar Size' drop-down list values are now language configurable.

QFMD-10234 The Chart View '2-D' label is now shown correctly.

Stocks

General

Stock Control

QFMD-10271 The 'Part Description' field ellipse button displays the Search Results grid which now shows column labels with correct language translations.

Purchase Orders

QFMD-10181 Errors no longer occur when adding a new record.

Stock Reports

QFMD-9929 'Report Type' drop-down list values are now present.

QFMD-10013 All report labels are now language configurable.



Infrastructure

General

Site

QFMD-9938 Screen report now correctly displays data in the same language.

Organisation

QFMD-10016 All screen report labels are now language configurable.

Personnel

QFMD-9941 Screen report now correctly displays data in the same language.

Address

QFMD-10226 Selecting an Address Type no longer causes an error.

System

System Diary

QFMD-10017 Report no longer displays blank output despite criteria being entered.

QFMD-10165 The calendar is now correctly displayed.

QFMD-10220 Labels are now correctly displayed in the window shown when selecting a calendar item.

QFMD-10225 System Diary & Year Planner - Selecting calendar cells where events/items exist now correctly displays a pop-up window containing details.

Year Planner

QFMD-9796 Run-time error no longer occurs when screen is loaded.

QFMD-10017 Report no longer displays blank output despite criteria being entered.

QFMD-10166 Errors no longer occur when attempting to load the Planner.

QFMD-10222 Errors no longer occur when selecting a different year.

QFMD-10223 Run-time error no longer occurs when the 'Unassigned' value is selected in the 'Service Group' field.

QFMD-10411 Planner now displays dates and times correctly, not in UTC.

QFMD-10412 When events are moved on the Planner the Site date is changed, not the UTC date.

Start of Day

QFMD-10487 Duplicate Scheduled Service events are no longer generated.



Start of Day History

- QFMD-10018 All fields are now language configurable.
- QFMD-10019 All fields are now language configurable.
- QFMD-10338 When selecting the print controls to determine the destination of either 'Window' or 'Printer', both options now provide the expected result.

System Admin

General

Maintain Users

- QFMD-10229 Report field labels are now language configurable.



Known Issues

Service Works Group is currently aware of a number of functionality issues included in the QFM5 release 164.07.00.11. This functionality is not performing as expected and will be rectified at the earliest opportunity. Details are as follows:

Events

Event

Event

QFMD-10584 Duplicate Event notification emails are currently being generated for the 'Assigned To' personnel when events reach Notified status.

QFMD-10592 If an existing event is updated by entering or amending the Due date, the error "QFM Error 13. Type mismatch" may occur.

Analysis

Event Director

QFMD-10533 When making changes to an existing Event Director layout, if the user then attempts to move to a different layout, a system message asks whether the user wants to save the changes to the layout. If 'Yes' is selected then the changes are saved; if 'No' is selected the system assumes the changes are to be saved as a new layout. The option to not save the changes is not provided.

In this instance, the system should present the user with the option as to whether they want to save the changes, or not (as in the process when a user makes changes to a view then attempts to leave the Event Director screen). In summary, the system assumes any changes are to be saved and does not provide an option to cancel the changes.

Event Reports

Monthly Contractor Measurement Report

QFMD-10547 The report incorrectly shows event Reported dates/times in Coordinated Universal Time (UTC), and not in the time zone of the site.

General

KPI Results

QFMD-10428 When selecting the Search function followed by the 'List All' button in the KPI Results window, a Run-time error may occur.



Assets

General

Assets

QFMD-10541 When using the Asset Search facility and selecting Geography as search criteria, if the values entered in the 'Value1' and 'Value2' fields are not from the same geography level (i.e. Site & Site, Location & Location, Unit & Unit, Partition & Partition) then the error "QFM Error 9. Subscript out of range" may occur.

Asset

Asset Valuation

QFMD-10586 When selecting the 'Depreciate' option a QFM error may occur.

Infrastructure

Finance

Cost Reports

Asset Summary Report

QFMD-10388 When attempting to run the report with a search criteria value containing an apostrophe, a Run-time error may occur.

Budget Summary Detail Report

QFMD-9597 When attempting to run the report after selecting Geography as search criteria with appropriate values, the error "QFM Error 2147217900 Invalid column name 'Geography'" may occur.

System

System Diary & Year Planner

QFMD-10526 When using the French language version of QFM, the list of months available for selection contains the abbreviations of 'Jui' for Juin and 'Jul' for Juillet, when all other month values are displayed in full.

Start of Day History

QFMD-10595 After the Start of Day utility is run, the Start of Day History screen incorrectly shows the time of event generation in Coordinated Universal Time (UTC), and not in the local time zone.