



# QFM Latest Version Updates

New functionality in QFM 2.3

## Benefits

Dynamic Form enhancements enable completed surveys to be viewed and shared in PDF

New Resource Scheduler - Auto Allocation automatically assigns jobs to operatives based on their availability, skills and location delivering time savings and reducing job rectification time

New asset classification makes searching for a record easier and faster

Works Mapper tool within Linear Assets includes an operatives layer for real-time, location-based, colour-coded information aiding the scheduling and management of urgent work

We are pleased to announce the latest release of QFM version 2.3, which includes a broad range of functionality enhancements.

## QFM Version 2.3

### Resource Scheduler - Auto Allocation

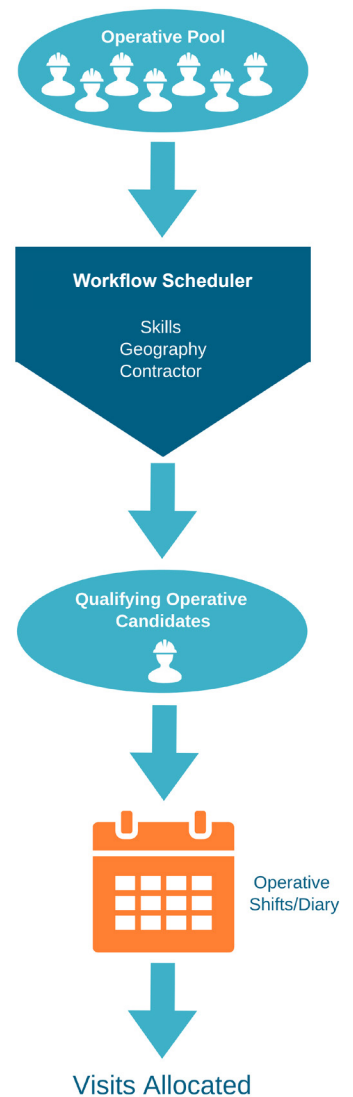
Jobs which are assigned using the Resource Scheduler tool can now be automatically allocated to the most appropriate operative based on their availability, skills and location, in addition to any business-specific requirements. Complete flexibility allows you to determine the type of visits to be allocated; to whom and when. This delivers significant time savings and reduces job rectification time, by ensuring work is automatically assigned to the most appropriate, available and local operative.

### Enhancements to Dynamic Forms

Enhancements to Dynamic Forms enable completed surveys to be viewed in PDF format, making it easier to access and share results with the relevant stakeholders. Additional options which allow users to copy, download and import forms from a different location, makes the creation and sharing of templates much easier.

Survey information, such as the form itself, completed report and any attached images can now be viewed against an event / job providing a comprehensive view of the completed survey, audit or inspection.

## Auto Allocation Processing - Resource Scheduler



## Property Enhancements

Critical insurance details, such as renewals, cover details, policy payments and policy documents can now be readily accessed via the Property Viewer to ensure important dates are not missed. QFM Property has also benefitted from the addition of a number of free-type fields, designed to enable the capture of bespoke, business-specific real estate information, further enhancing the property information repository.

## Asset Classification

A new asset classification has been added which enables asset records to be assigned a structural code as a classification. QFM supports industry standards (such as OmniClass, MasterFormat and UniFormat), commonly used for classifying assets to aid effective asset lifecycle analysis.

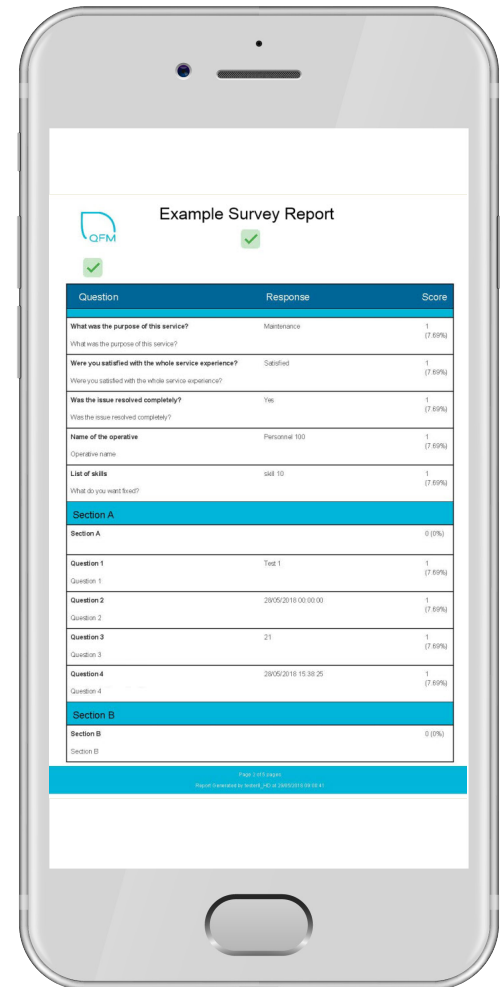
The new classification is available for use as a filter on the 'Find Assets' and 'Find Events' screens, making searching for a record much easier and faster.

## Enhancements to Works Mapper in Linear Assets

Within the Linear Assets module, the graphical Works Mapper tool now includes an operatives layer which displays real-time, location-based, colour-coded information, indicating whether operatives are online or offline. This dramatically aids the scheduling and management of work when an urgent response is required.

Also within the Works Mapper, layer icons for Assets and Related Assets can now be customised to suit bespoke requirements, for example, the use of unique icons for each equipment group, allowing assets to be quickly and easily identified.

## Mobile App - Dynamic Forms



For full details of all the features included in QFM version 2.3, please visit the Resources area of Service Works' Client Portal: [www.swg.com/customer-area](http://www.swg.com/customer-area)

To arrange a demonstration of QFM version 2.3 or to request access to the Client Portal, please contact your account manager or email [info@swg.com](mailto:info@swg.com).



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