

QFM 4.00.01.18 Release Notes

What's New in QFM v4.00.01.18

April 2022

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Version Log

Version #	Summary of Revision	Date	Author
1.0	First edition	14/04/2022	MR

Release Notices

QFM Compatibility

The QFM v4.00.01.18 release is compatible with the following QFM software:

- **Workflow Scheduler: 4.00.01.05**
- **Mobile App: 3.03.01, 4.00.00**
- **Mobile Server 4.00.00.00**
- **Desktop Version: 164.08.09**

In order for this release to perform at an optimum level, Service Works strongly recommends that client organisations upgrade to these software versions or later.

Security

Maintaining high levels of software security continues to be a high priority for Service works. Combined with our ISO27001 information security management accreditation this provides our clients and service partners with the confidence that their data will be managed securely.

Therefore, it is a requirement that QFM versions 3.1 or higher must use an SSL certified environment (this includes the Web, Workflow Scheduler, Mobile Server). In addition, support for non-SSL from the QFM Mobile app will be depreciated in future app release versions.

Crystal Reports

Please note that clients wishing to upgrade to v3.00.01.37 and above will be required to upgrade Crystal Runtime to 13.0.27. For users with multiple installations on the same machine, all instances will require an upgrade to v3.00.01.37. Please speak to your SWG Account Manager to discuss specific requirements or to raise any concerns.

Additionally, clients who wish to upgrade to 64bit will also require all custom Crystal Reports to be updated. SWG will upgrade all standard reports within the core product and provide clear directions to users who have additional custom reports not maintained by SWG.

Furthermore, whilst 32bit does not currently require Crystal Reports to be upgraded, it is recommended that Crystal Reports which use TTX are upgraded, as these are no longer supported by SAP and SWG cannot guarantee future 32bit runtimes will be backward compatible.

BIM SkyViewer

QFM must be installed on Windows Server 2016+ in order to connect with SkyViewer.

New Features Summary

The QFM v4.00.01.18 release includes one new feature. A summary is provided below, with further details on the following page.

SFG20 Integration - Enhancements

QFM integration with SFG20 has been redesigned to provide an improved method of presenting the data in QFM. SFG20 task details are now accessible via specific extract reports which are kept up to date and are automatically associated with QFM Events. Each Event, generated from a schedule linked to an SFG20 schedule will contain an attachment with a full list of tasks and narrative for the whole schedule. It will also have linked an extract attachment which contains just the steps that are relevant to the specific Event (e.g. Monthly steps). Any visits generated against the Event will also contain these linked documents.

SFG20 Integration - Enhancements


Overview

QFM integration with SFG20 has been redesigned to provide an improved method of presenting the data in QFM. SFG20 task details are now accessible via a combination of PDF documents - full reports and data extracts.

Data extracts will exactly match the QFM Schedule Activity, for example the tasks for an SFG20 three monthly check will be linked to the equivalent QFM Maintenance Schedule three monthly check Activity.

SFG20

All Tasks: (Day,Week,Month)



HTM 01-14: Automated Endoscope Reprocessors (AER's) - Decontamination of Flexible Endoscopes
 Date: 08/12/2021 11:28:27
 Version: 3

Summary	
QFM Frequency (SFG20 Recommended)	Tasks
1D (Day)	3, 4
1W (Week)	5, 6, 7, 8, 9, 10
1M (Month)	11, 12, 13, 14, 15, 16, 17, 18, 19, 20, 21, 22, 23, 24, 25, 26, 27, 28, 29, 30, 31, 32, 33, 34, 35, 36, 37, 38, 39, 40, 41, 42, 43, 44, 45, 46, 47, 48, 49, 50, 51, 52, 53, 54, 55, 56, 58, 59

Mandatory
Statutory
Optimum
Discretionary

Introduction

1. The purpose of the HTM Aligned specialist set of task maintenance schedules is to create a sector recognised structured approach for Hospitals and Healthcare premises which should not be considered as replacements for Health Technical Memorandums (HTMs). SFG20 has interpreted the HTM requirements by combining them with the SFG20 core elements, current statutory requirements and recognised Codes of Practice.
2. The 'Service Timings' displayed against each frequency are generic. Please note that Service Timings are estimated so could vary dependent on the size, age and/or location of the equipment/building. Consequently, the timings provided within this task schedule may require customising according to individual circumstances. This also applies where it has not been possible to estimate and allocate a Service Timing to a particular task.
3. Automated Endoscope Reprocessors (AER's) for flexible thermo-labile endoscopes are machines of type 1 or 2:
 1. Type 1 AER's have a single door or lid entry (sometimes called a top loader).
 2. Type 2 AER's have two doors and a pass-through facility.

Features and benefits include:

- Improved method for accessing SFG20 Schedule data - reports and extracts presented as formatted documents. These include colour code highlighting of tasks based on importance. The documents include the bulk of the data sourced from SFG20.
- The documentation is kept up to date automatically via background service.

- Tasks suppressed on the QFM Schedule (e.g. a 12 Monthly may suppress a 3 Monthly Event) are included and made available to operatives for reference to ensure nothing is missed.
- New Import/Export utility provides a dedicated method to maintain links between SFG20 Schedules and QFM Schedules.

Introduction

The previous release of QFM integration with SFG20 used a process which merged SFG20 maintenance task data into QFM Event Instructions. In practice, this had some practical limitations because Event Instructions are simple text and limited to 4000 characters. Some SFG20 instruction sets are much larger than may be accommodated within these. This area has been redesigned to provide an improved method of presenting the data in QFM.

As per earlier versions, QFM still expects SFG20 Schedules to be linked with QFM Maintenance Schedules. Once linked, the system generates the appropriate documentation for each Schedule Activity and links these to generated Events. The document produced comprises a comprehensive SFG20 Report for the current Schedule, containing all the prescribed steps plus individual extracts relating to the Tasks which are required for each Schedule Activity. As in previous versions, the system relies on QFM Schedules being set up with Activities which correspond to the different periods included within the SFG20 Schedule of Tasks, e.g. if the SFG20 Schedule contains Yearly, 3 Monthly and Monthly steps then the QFM Schedule linked to it should also have an Activity for each of these.

Where a QFM Event generated against a Schedule Activity suppresses an Event from the same Schedule but different Schedule Activity (e.g. a Yearly activity suppresses a 3 Monthly activity), the system will link SFG20 Extract reports for both sets of Tasks to ensure the Operative is informed. When using the Mobile App, the SFG20 Extract documents corresponding to the tasks for the current Activity are pushed to the device and so are available offline. They are also tagged so the operative must access the documents before the work may be started (this is configurable). The more comprehensive SFG20 Report listing all the steps required for the year is also included as a link for completeness, but is only available on demand when the Mobile has Wi-Fi connectivity.

The Reports produced include:

- An **SFG20 Report** lists all the required activities.
Used when generating and linking the full SFG20 document to a linked Schedule.
- An **SFG20 Extract** lists the activities which match a particular Schedule Activity. This is a sub-set of the full SFG20 Report.
Used when generating the extract of the specific steps being linked to the Schedule Activity.

Template Schedule Management

The existing 'SFG20 Template Schedule Management' screen, available from the 'Administration > Manage' menu, is enhanced as follows.

- 'Schedule ID' column is removed as it was not useful. The 'Reference' column now shows a link which opens the Schedule in a pop-up window.

Active Version	Reference	Review Status	Title
<input type="checkbox"/>	01-02	✓ Approved	Boiler Superheater
<input type="checkbox"/>	15-03	✓ Approved	Heat Exchangers - Coils
<input type="checkbox"/>	15-06	★ New	Heat Exchangers - Coils

- The Schedule now supports any HTML formatting from the SFG20 Schedule. The system no longer strips out formatted content. The data shown to the user comes directly from SFG20.
- The SFG20 Schedule now displays a colour coding key. The page also has been changed to render any of the rich HTML which may be contained within the SFG20 content.

Schedule

Schedule

Title

15-03:Heat Exchangers - Coils

Type

N/A

Version

3*

Status

Approved

Mandatory

Statutory

Optimum

Discretionary

Schedule Introduction

When cleaning, ensure that system fans are off to avoid dirt disturbed during cleaning entering into the system.

Schedule Tasks

Display Order	Item	SFG20 Fq / QFM Fq	Action / Notes	Skilling
1	Water to Air			
2	Drain pans	Month 1M	Inspect for corrosion and clear obstructions (if any) in condensate drain piping on cooling side. Check that condensate traps on cooling coils are filled with water.	Mechanical
3	Coils			
4	Coil vent	Month 1M	Check operation, condition of filters and sight glasses. Clean coils by blowing through with dry, oxygen free, nitrogen from the opposite side to the air flow. Comb out fins. Where Nitrogen is used, a Risk Assessment must be done prior and suitable training given.	Mechanical

Handling of Suppressed Scheduled Tasks

Any Events generated from linked Schedules, will have corresponding Extracts from SFG20 documents which show applicable SFG20 Tasks. Where Activities have been suppressed, then associated Extracts (for the suppressed Activities) are also included on the Events, so that the operative has access to the full range of Tasks which may be needed.

QFM Schedule Maintenance

SFG20 PDF documents are now automatically generated and added to a QFM Maintenance Schedule within the SFG20 Synchronisation Workflow. Documents will be generated/regenerated when a schedule is linked/changed or a new version of SFG20 schedule is 'Approved'.

The examples below show a full SFG20 Report attached to a Schedule, and an SFG20 Extract attached to a Schedule Activity.

V Subscribers: 1

[Unsubscribe](#) ☒ Active Only

<input checked="" type="checkbox"/>		Asset	Type	Geography	Subscribe From	Subscribe To	Suppress Event Generation
<input checked="" type="checkbox"/>			Service Event	S2030_F7DF5	08/04/2022		<input type="checkbox"/>

[Show More](#)

V Activities


	Priority	Description	Activity Category	From	End	From Week	To Week
View	1	activity 56	1D	08/04/2022 03:30			
View	2	test inst	1M	08/04/2022 15:30			

- > Date Range
- > Notes
- > Planner Related
- > Event Creation
- > Other Details

V Attachments

Attachments & Resources

SFG20 Schedule



SFG20 Report - HTM 01-14 (Schedules)

Change
Copy
Close
Regenerate
☐ Include All Subscribers [View Plan](#)

Schedule

Schedule Activity Maintenance

Schedule Activity Maintenance

PreviousNextReturn To Schedule

Descriptionactivity 56

Activity Category1D

This is used to determine how these items are displayed on the Planner

Start Date08/04/2022 03:30End Date

TemplateSchedulingAttachmentsAdvancedOtherForms

Attachments & Resources

SFG20 Extract

SFG20 Extract - HTM 01-14
(1D) (ScheduleActivity)

Close

Schedule Activity

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What's New in QFM 4.00.01.18 Release

SFG20 Documents

Examples of the SFG20 PDF documents produced in QFM are shown below. The full Report relates to the overall Schedule and the Extract relates to a specific Activity - in this example the Daily frequency tasks 3 and 4.

SFG20

All Tasks: (Day,Week,Month)



HTM 01-14: Automated Endoscope Reprocessors (AER's) - Decontamination of Flexible Endoscopes	
Date: 08/12/2021 11:28:27	
Version: 3	

Summary	
QFM Frequency (SFG20 Recommended)	Tasks
1D (Day)	3, 4
1W (Week)	5, 6, 7, 8, 9, 10
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Mandatory
Statutory
Optimum
Discretionary

Introduction
<ol style="list-style-type: none"> 1. The purpose of the HTM Aligned specialist set of task maintenance schedules is to create a sector recognised structured approach for Hospitals and Healthcare premises which should not be considered as replacements for Health Technical Memorandums (HTMs). SFG20 has interpreted the HTM requirements by combining them with the SFG20 core elements, current statutory requirements and recognised Codes of Practice. 2. The 'Service Timings' displayed against each frequency are generic. Please note that Service Timings are estimated so could vary dependent on the size, age and/or location of the equipment/building. Consequently, the timings provided within this task schedule may require customising according to individual circumstances. This also applies where it has not been possible to estimate and allocate a Service Timing to a particular task. 3. Automated Endoscope Reprocessors (AER's) for flexible thermo-labile endoscopes are machines of type 1 or 2: <ol style="list-style-type: none"> 1. Type 1 AER's have a single door or lid entry (sometimes called a top loader). 2. Type 2 AER's have two doors and a pass-through facility.

Report

SFG20

Extract: (Day)

QFM

HTM 01-14: Automated Endoscope Reprocessors (AER's) - Decontamination of Flexible Endoscopes

Date: 08/12/2021 11:28:27

Version: 3

Summary

QFM Frequency (SFG20 Recommended)

1D (Day)

3, 4

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2. The 'Service Timings' displayed against each frequency are generic and dependent on the size, age and/or location of the equipment/build. The schedule may require customising according to individual circumstances and allocate a Service Timing to a particular task.

3. Automated Endoscope Reprocessors (AER's) for flexible endoscopes (flexibles) are characterised by a chemical disinfection stage because the temperatures required for thermal disinfection.

4. AER's are characterised by a chemical disinfection stage because the temperatures required for thermal disinfection.

1. It is necessary to ensure that the disinfectant is removed from the AER's by a post-disinfection rinsing stage.

2. Some AER process cycles are available that add disinfectant to the wash procedure, it is very important that the disinfectant is removed from the AER's by a post-disinfection rinsing stage.

Display Order

Tasks

Daily tasks

Criticality: Red

QFM Frequency:

1. Check that the rotating spray arms are free to rotate.

2. Check that the nozzles are not blocked.

3. Remove, clean and replace strainers and filters.

4. Check all of the piping in the chemical adder.

5. Carry out a visual inspection/testing to ensure coagulated or hardened chemical additive is not present.

1. Check that the supply of chemical adder is correct.

2. For AER's with a built-in water softener, ensure the water softener is functioning correctly.

6. Clean the inside of the chamber or bowl.

7. Clean door/lid seals.

8. Clean the external surfaces of the AER.

9. Carry out visual checks to ensure that all gas connections are correct.

10. Check loading equipment and locking mechanism.

11. Check the clock times and cycle numbers against the manufacturer's instructions.

Page 1 of 2 pages

Report Generated by QFM at 08/12/2021 11:41:16

Notes:

1. Damaged door/lid seals are the major potential source of leaks and should receive careful attention as advised by the manufacturer.

2. The working life of door/lid seals can be prolonged by regular cleaning.

3. Door seals should be renewed with spares provided, or approved, by the manufacturer at recommended intervals or when there is any sign of damage/deterioration.

4. Maintenance and inspection of door safety devices and door interlocking and chamber sealing systems should be carried out in accordance with the manufacturer's written instructions.

5. Care should be taken when changing chemical containers to avoid disconnection of process chemicals. Clear labelling of each dosing system should be in place, preferably dedicated connections to ensure there is no potential for error.

Automatic control test - daily

Criticality: Red

QFM Frequency: 1D

Recommended: Day

Skill: User

1. Place a test device or a routine endoscope in the chamber. Select the routine or standard operating cycle and start the cycle.

2. Ensure that a traceability record is made of the test. Note chamber temperatures (if appropriate), leak test pressure and time at all significant points of the operating cycle e.g. the beginning and ending of each stage or sub-stage.

3. The test should be considered satisfactory if the following requirements are met:

1. A visual display indicating 'cycle complete' occurs correctly.

2. During the whole of the operational cycle, the values of the cycle variables as indicated by the instruments on the AER or shown on the batch process record are within the limits established as giving satisfactory results either by the manufacturer or during validation.

3. If elevated temperatures are used during the routine cycle, the time for which the temperature is maintained is not less than that established during validation.

4. All operating pressures are within the manufacturer's tolerances for operating the cycle and 'scopes'.

5. The door cannot be opened until the cycle is complete.

6. The person conducting the test does not observe any mechanical or other anomaly.

4. In addition to the test above the following checks and procedure should be carried out:

1. Ensure that the chemical dosing systems are functioning correctly.

2. Check before and after the test that the correct chemicals have been dosed into the machine and that the dosing pumps are operating in the correct manner.

3. Check that no unauthorised adjustments have been made to the machine or cycle parameters.

4. Check for any fluid leaks on the machine and any associated equipment such as filters.

5. Log all the results of the tests, either manually or electronically or both.

Notes:

1. The automatic control test is designed to show that the operating cycle functions correctly and within the validated parameters as shown by the values of the cycle variables indicated and recorded by the instruments fitted to the AER.

2. This test is carried out once a week and is the main test for ensuring that the AER continues to function correctly and within the validated parameters.

Page 2 of 2 pages

Report Generated by QFM at 08/12/2021 11:41:16

SFG20

Extract: (Day)

QFM

HTM 01-14: Automated Endoscope Reprocessors (AER's) - Decontamination of Flexible Endoscopes

Date: 08/12/2021 11:28:27

Version: 3

Summary

QFM Frequency (SFG20 Recommended)

1D (Day)

3, 4

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Introduction

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Extract

Events

Events generated from a QFM Schedule (linked to an SFG20 Schedule) include the SFG20 documents in the Attachments tab. Where Activities have been suppressed, then associated Extracts (for the suppressed Activities) are also included on the Events, so that the operative has access to the full range of Tasks which may be needed.

The screenshot shows the 'Event Details: 515054 - Scheduled Service - Reported (New)' page. The top navigation bar includes links for Events, Assets, People, Places, Stock, System, Bookings, Service Audits, Event Audits, Room Audits, Administration, and Logout. Below the navigation bar is a search bar labeled '(Find Event)' and a series of action buttons: Add Event, Worksheet, Copy Event, History, Add Watch, and Add Attachment. The main content area has tabs for Event Details, Related Events, Visits, Attachments, Affected Areas, and Parts. The 'Event Details' tab is active, showing a 'Reported (New)' status. Below this, there is an 'Attachments & Resources' section with two columns: 'SFG20 Extract' and 'SFG20 Schedule'. The 'SFG20 Extract' column contains a document icon and the text 'SFG20 Extract - HTM 01-14 (1D) (ScheduleActivity)'. The 'SFG20 Schedule' column contains a document icon and the text 'SFG20 Report - HTM 01-14 (Schedules)'. At the bottom of the page, it says 'Powered by QFM Technology'.

Import/Export

A new Import/Export utility is available for administrators (Administration > Manage > Import/Export > SFG20 - Maintain Schedule Links). This provides a dedicated import to maintain links between SFG20 Schedules and QFM Schedules.

Events Assets People Places Stock System Bookings Service Audits Event Audits Room Audits Administration Logout Help Mark Rumble

Import/Export

QFM

Please ensure that you have read and understand the Release Notes around this area before using this feature.

SFG20 - Maintain ScheduleLinks

Export

Comma Export

Results

Schedule ID	Schedule Description	SFG20Reference	SFG20Title	LinkedActivities	LinkedAssets
480	SFG20 Feb Schedule one	#01-03	Thermal Actuators	SFG20 one; SFG20 Two; SFG20 Three	EqRef.9894 (9894)
508	SFG20 March 2022	#01-07	Heat Exchangers - Coils	Activity One ; Activity Two	EqRef.250 (250)
501	SFG20 March 2022 Scheudle	#01-06	Heat Exchangers - Coils	Template SFG20 Test	EqRef.600 (600)
411	sfg20 schedule for asset	#94-04	Heat Exchangers - Coils	DESCRIPTION VIA VIKAS	EqRef.5000 (5000)
407	SFG20 SCHEDULE TWO	#92-04	Heat Exchangers - Coils	Activity One	EqRef.6501 (6501)
504	sfg20 test	#01-07	Heat Exchangers - Coils	test one	EqRef.500 (500)
482	SFG0 FEB 15 One	#01-03	Thermal Actuators	SFG20 one; SFG20 Two; SFG20 Three	EqRef.9896 (9896)
510	temp12	#SHTM 01-14	Automated Endoscope Reprocessors (AERs) - Decontamination of Flexible Endoscopes	Sample activity in sample schedule	EqRef.221157 (2)

Refresh

Page size: 25

138 items in 6 pages

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Columns included are as follows:

- Schedule ID (read only)
- Schedule Description (read only)
- SFG20 Reference
- SFG20 Title
- Linked Activities (read only)
- Linked Assets (read only)

Minor Enhancements and Changes

The v4.00.01.18 release addresses issues highlighted in the product. Details are as follows:

SWG Reference	Description
25459	Aggregate Visit Remarks are now correctly populated onto the Event, when using QFM in Tablet Mode for Multi-Contracts.

Known Issues

This section details system issues which are identified in v4.00.01.18. These will be rectified at the earliest opportunity.

Please contact your SWG Account Manager for further details.

SWG Reference	Description
36253	Find Assets screen - when hovering over some fields, the tooltip may display inconsistently.
36410	Stock Director - Stock tab. The 'Part Category' column in the grid displays Part Category 'Description' and not the Part Category 'Name'.
38159	Permit Director - when in Tablet Mode, the Permit Hover menu for 'Permit ID' may show with a duplicate label on some devices.
39306	The Report generation process for approved SFG20 Schedules is time consuming; typically 10 seconds per schedule. If 1000 schedules have changed expect process to take about 3 hours.

QFM Installation Notices

This release is compatible with QFM Desktop 164 versions only.

Service Works Global (SWG) does not recommend QFM is run with Internet Explorer 6, 7 or 8 browsers. Use of these lower specification browsers may result in users experiencing unstable operation, script, rendering and performance issues. SWG has no current plan to address these issues.

The Workflow Scheduler is a mandatory requirement in order to run this QFM release, as it performs essential background tasks.

It is requirement for any versions of QFM that are 3.1 or higher must use an SSL certified environment (this includes the Web, Workflow Scheduler, Mobile Server). In addition support for non-SSL from the QFM Mobile app will be depreciated in future app release versions.

From version 3.0.3 onward the secure flag for cookies will be enabled by default. Please be aware that if your system uses HTTP rather than HTTPS this setting may need to be disabled.

SWG is not responsible for user defined reports and should a client upgrade from a non-time zone database to a time zone enabled database it is likely that their user defined reports will be affected as all times and dates will be relative to UTC not local time.

SWG strongly recommends clients review all reports against an upgraded database before relying on the output.

It is the responsibility of the client to ensure any issues are addressed, however Service Works Global may provide consultancy at the standard rates specified in the Customer Order to help the process should this be required by a client.

Please contact your SWG account manager if you need to make use of this service.

QFM includes SAP Crystal Reports runtime environment to enable users to benefit from integrated web based reporting. Clients should refer to the SAP website (www.sap.com) to understand the full strengths and capabilities of the product. SWG will make best endeavours to help support and resolve any issues that arise in this environment but as it is a third party product SWG does not provide any warranties over its abilities or functionality. SWG will aim to implement new patches to this software as they become available and are viewed as stable. It is the client's responsibility to ensure that any bespoke user reports work within the environment provided. Furthermore, extensive concurrent use of reporting within QFM can negatively impact the performance experienced by interactive users. This should be monitored and controlled accordingly.

Please note that clients wishing to upgrade to v3.00.01.37 and above will be required to upgrade Crystal Runtime to 13.0.27. For users with multiple installations on the same machine, all instances will require an upgrade to v3.00.01.37. Please speak to your SWG Account Manager to discuss specific requirements or to raise any concerns. Additionally, clients who wish to upgrade to 64bit will also require all custom Crystal Reports to be updated. SWG will upgrade all standard reports within the core product and provide clear directions to users who have additional custom reports not maintained by SWG.

Furthermore, whilst 32bit does not currently require Crystal Reports to be upgraded, it is recommended that Crystal Reports which use TTX are upgraded, as these are no longer supported by SAP and SWG cannot guarantee future 32bit runtimes will be backward compatible.

QFM utilises some 3rd party components, as listed below, in order to provide extended functionality. Use of these products may be subject to separate license agreements with the specific vendors/service providers. Use of these 3rd party components is not covered under the QFM licensing agreement with SWG. It is the client's responsibility to ensure that they have up to date licensing for these specific 3rd party products before they are used within the QFM product.

Crystal Reports (<http://www.sap.com/uk/solutions/sap-crystal-solutions/query-reporting-analysis/sapcrystalreports/licensing/index.epx>)

Google maps (<https://developers.google.com/maps/licensing>) (a business license may apply)

QFM is designed to be run on a range of devices such as tablets and smartphones. These devices may have little or no native support for certain features such as printing, Skype, Facetime, Telephony, etc. QFM does not limit the use of these features but their use is not supported under the standard QFM license agreement.

Please note that support for some Self Service user profile settings has changed. A default value of zero is no longer supported for the following administration settings applied to the Self Service user profile:

- Priority
- Worktype
- Service
- Service Group

Users with a Self Service profile will no longer be able to save events if their default values have not been updated. Client organisations upgrading to version 1.29 onwards should check these Self Service default settings to ensure they have a value other than '0', as '0' is no longer supported.

Users who use Self Service express event logging should validate that the process is unaffected. If any issues are encountered, users simply need to check the aforementioned settings and replace any values of '0'.

Deploying QFM to the root of the Web site is not a supported configuration. It should be deployed as an Application in a virtual folder referenced from the root site.

Please note that when completing Upgrades for QFM Web 3.3 and above it will be necessary to upgrade web features by selecting the 'Update Web Features' button located directly beneath the 'Update Database' button on the QFM Web Upgrade screen. This button is to be selected once the 'Update Database' process has finished. This function will update web features, such as republishing Dynamic Forms and associated tables.